

<https://www.youtube.com/watch?v=kEaIDhqHLIA&t=2s>

How to detect your razer device in Synapse 3.

If Razer Synapse fails to detect your Razer device, it could be due to either a software or hardware issue.

First thing you need to do is to check whether your device is supported by Razer Synapse 2.0 or Synapse 3.

Next is to ensure that the device is properly plugged in and connected directly to the computer and not through a USB hub.

Try restarting your computer then test if Synapse 3 already recognizes your device.

This usually fixes the issue if it's happening on a newly connected Razer device or you have just completed an update.

If you are still experiencing the issue, Try repairing Synapse 3.

On your "Desktop", click "Start" and search for "apps & features".

Look for Razer Synapse 3, click on it and select "Modify".

Click on "REPAIR".

Wait for the installation to complete.

Congratulations! Your Razer Synapse 3 should be able to detect your device.